



Quality Policy

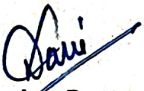
- a) Our goal is to provide drum closure systems that protect and enhance the integrity of containers, minimize impact of our operations on environment and provide safe workplace for our employees.
- b) We seek to understand and address the needs and expectations of our customers and interested parties, external or internal issues that are relevant to our purpose and strategic direction.
- c) We cultivate an environment that –
 - Enhances customer satisfaction,
 - Encourages innovation and involvement of our people,
 - Develops long lasting relationship with our suppliers for mutual benefit,
 - Ensures compliance with applicable statutory and regulatory requirements,
 - Continually improves the effectiveness of our quality management system,
 - Ensures safe working conditions,
 - Uses sustainable measures to conserve energy,
 - Minimizes risks and maximizes opportunities.

Quality Objectives

- a) Enhance customer satisfaction by understanding, determining and meeting their requirements.
- b) Continual improvement of our product, processes and systems with people involvement and innovation.
- c) Improve utilization of resources.
- d) Develop competence of our people by providing them with appropriate training, tools and systems.
- e) Improve working conditions and work practices to make workplace safer.
- f) Improve the performance of our suppliers.
- g) Identify and address risks and opportunities.

This policy is communicated, understood and applied within organization by means of display and training.

Top Management is responsible to review the Quality Policy periodically for its continuing suitability.


Sanjay Datta

Managing Director

Rev-04

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